Safety and behaviour

- 100% of families felt that the children at Maytree behave well, and any issues with behaviour are handled well.
- 100% of families felt that their child is safe when at Maytree.

"It's great hearing and seeing what the children are going to be learning on the board and seeing updates in the app. I feel the subjects and topics covered have been appropriate and well delivered activities/ lessons."

Organisation

- 93% of parents felt that the office staff were helpful.
- 97% of parents felt well informed about special events.
- 91% of families agreed that they fully supported the School Fund.

Activities for parents

- 70% of parents attended activities at the Children's Centre. The also found that these activities helped them in supporting their child.
- The remaining families didn't attend, Children's Centre activities.
- 39% of parents had volunteered in the setting, and also felt valued in this process.

"The children's centre has made my life so much better. My children learn so many new things and make good friends as well as myself."

Thank you to all our families for taking the time to complete the questionnaire and for all of the feedback. Your comments are analysed and used to further improve our service for you and your children.

Any queries or further comments please speak to Melanie (Head of School).

Maytree
Nursery School and Children's Centre

Feedback from our parent's questionnaire

"I've genuinely enjoyed having my daughter at Maytree. Thank you to everyone for the care, effort, and experiences you've provided. I'd happily recommend Maytree – 10/10." Parent

These are the results from the questionnaire given to parents of the children that attended Maytree in July 20216 Out of 102 children 34 questionnaires were returned. These were only sent electronically.

1 child = 3%

"We are very happy with Maytree. The staff were kind and supportive, and my child settled in well, enjoyed coming to school, and learned a lot. Thank you for all your support." Parent

Starting at Maytree

- 70% of parents attended the Wednesday stay and play sessions.
- 73% of parents felt that this session helped their child settle into the nursery.
- 91% of parents agreed that the information booklet they received about Maytree was helpful.
- 100% of parents felt that the home/school visit was useful and informative, that it helped them and their child form a relationship with the key person and that the settling in process met the needs of their child.

"The staff made sure my child settled in on her own terms and helped make the process easier."

"We saw immense improvement in our child's language and development, his confidence

"She is an amazing teacher, patient and very supportive. I always be grateful with her for giving my child the best start in his academic life."

"The office are amazing! they are always so welcoming and any questions you may have they are always there to answer them. Never had a problem with communication and information has been given on time. A big well done to the team!!"

"You have a wonderful team of committed staff, who you can see genuinely love what they're doing. You don't get or meet people like this often, hold on to them! They make the offer at Maytree a delightful one and a positive impact to the community- keep up the good work!"

My child's learning

- 100% of families agreed that the quality of learning experiences supported their child's learning.
- 100% of parents agreed that Maytree supported their child to do their best.
- 100% agreed that their child enjoyed being at Maytree.
- 97% of families felt that their culture and family background was respected by staff and that they were seen as a valued member of the community.
- 90% of parents enjoyed using the library.
- 100% of parents felt well informed about their child's development, and that they have gained an understanding of how young children learn. 100% knew who to go to if they had a concern, that their concerns were listened to and they were satisfied with the response.